

Job Opening

Goodwill Industries of Southwestern Michigan provides employment, education, training, and support services to individuals and families so they can achieve self-sufficiency.

Our Values: Success – Collaboration – People – Positivity

Position:	Team Leader
Location:	West Main, Kalamazoo, MI
Wage:	\$10.00 per hour + Benefits (Medical, Dental, Vision, Life Insurance, PTO, and 403(b))
Classification:	Full-time Associate 5/26/2016
Number of Openings:	1
Hours:	40 hours per week. Varied including days, evenings and weekends.
Submit Applications To:	http://www.goodwillswmi.org/2016/05/26/team-leader-west-main-full-time/

Job Duties:

- Demonstrate excellence in customer service
- Work with team members to meet and exceed established sales goals through service, production, merchandising and accurate business practices
- Maintain proper in-store stock levels of merchandise and stock rotation, and report any variances
- Know and demonstrate all aspects of cash handling procedures
- Train team members in proper procedures
- Follow all safety guidelines and procedures
- Perform any additional duties as assigned by management

Qualifications:

Demonstrated competence in interpersonal relations, leadership and problem solving

Demonstrated experience in cash handling

Strong reading, writing, speaking and communication skills

Strong mathematics skills related to retail operations

Ability to train and explain processes to others

Ability to motivate self and others

Previous team leadership experience preferred

High school diploma or equivalent preferred

Must be able to lift 35 pounds repeatedly, reaching, bending, twisting; extended periods spent standing

Must be able to work a variety of hours in order to close or open the store

Must have a reliable vehicle in order to conduct required off-site agency business on an occasional basis

Must possess a valid motor vehicle operator license

Must pass a pre-employment drug screen and theft-related background check

Equal Opportunity Employer: Persons are recruited, hired, assigned and promoted only on the basis of job related criteria and without regard to age, ancestry, arrest record, citizenship, color, familial status, gender, gender identification, height, marital status, national origin, non-job-related disability, race, religion, sex, sexual orientation, veterans' status or weight. This includes those affected by pregnancy, childbirth or related medical condition.